# **TERMS & CONDITIONS**

# **GIFT VOUCHERS**

Our Gift Cards are available for all treatments and products, are non-refundable and must be produced at the time of use. Vouchers are valid for 12 months from the date of purchase. Gift Cards cannot be exchanged for cash. Lash Dolls by Ann cannot accept liability for lost gift cards.

Our expert team will be delighted to assist you if you need advice.

### **APPOINTMENTS**

Please arrive 5 minutes prior to your treatment. Late arrival will result in a shortened treatment time, however treatments will still be charged at full price.

# **CANCELLATIONS**

You can cancel or reschedule your appointment via email or text message. Cancellations and rescheduling up to 48 hours are free of charge. Cancellations and rescheduling less than 48 hours before your appointment or missed appointments will result in losing the deposit.

# **REFUNDS AND EXCHANGES OF GOODS**

Products must be returned unused, unopened with their seal intact and in the same condition as they were originally purchased from Lash Dolls by Ann. We will not accept for exchange or refund any item which has been used or is not in the exact condition in which it was purchased from us. This does not affect your statutory rights.

#### **DEPOSITS**

We reserve the right to request a deposit in order to secure an appointment. Any changes to the appointment must be made in accordance to the cancellation policy.

# **PRICES**

All pricing subject to consultation. Our prices are subject to change without notice.

# **TERMS OF WEBSITE USE**

This page (together with the documents referred to on it) tells you the terms and conditions (the "Terms and Conditions") on which you may make use of the eyelashextensionscheshire.com website whether as a guest or a registered user. Please read these Terms and Conditions carefully before you start to use the Site.

By accessing or using the Site, you are acknowledging that you have read, understand, and agree, without limitation or qualification, to be bound by the Terms and Conditions.

Lash Dolls by Ann reserves the right to and may change these terms at any time and will post such changes online. Please review these terms regularly to ensure you are aware of any changes as your continued use of lashdollsbyann.com after changes are posted means you agree to be legally bound by these terms as updated and/or amended.

#### LINKS FROM OUR SITE

This Site may contain links to other sites and resources provided by us or by third parties. Such links are provided solely for your use and convenience. The link does not represent any endorsement or recommendation by us and does not mean we have any association with the linked website and we have no control over the contents of those sites provided by third parties and accept no responsibility for them for any loss or damage which may arise from your use of them. Where such sites are provided and operated by us you will be bound by our terms and conditions on such sites.

Any relationship you enter into with these sites is at your own risk and we strongly suggest you read their terms and conditions and privacy policies.

### PRIVACY POLICY

Please review our Privacy Policy, which forms a part of these Terms and Conditions and governs your visit to the Site, so that you may understand our privacy practices.

### **ABOUT LASH DOLLS BY ANN**

eyelshextensionscheshire.com is a site operated by Lash Dolls by Ann ("we", "us" or "our"). 7 Rectory Court, 13 Wilmslow road, SK8 1DW, Cheadle.Registered in England.

### **LANGUAGE**

This contract shall be concluded in English.

### **DISCLAIMERS**

eyelashextensionscheshire.com takes every care possible to ensure that product and treatment descriptions, imagery, awards, associated clinical trials and all other information is correct at time of publication on the site. However, though every effort is made to ensure such accuracy, Lash Dolls by Ann does not accept responsibility for errors in content. The site will be kept as up-to-date as possible at all times however if product, treatment, location, results updates have been made since last update on eyelshextensionscheshire.com some variations may occur in, although not limited to size, price, description, product results, design, packaging and availability.

Lash Dolls by Ann will do its best to ensure that the website is available and functions correctly at all times, but we make no warranties as to the availability or accessibility of the website, and we will not be liable for any damages, loss, costs or expenses incurred by you as a result of any lack of availability or accessibility of the website.

### **OUR LIABILITY**

The material displayed on our site is provided without any guarantees, conditions or warranties as to its accuracy. To the extent permitted by law, we and other members of our group of companies expressly exclude:

- · all conditions, warranties and other terms which might otherwise by implied by statute, common law or the law of equity;
- any liability for direct, indirect or consequential loss or damage incurred by any user in connection with our site or in connection with the use, inability to use, or results of the use of our site, any websites linked to it and any materials posted on it, including, without limitation any liability for:
- · loss of income or revenue;
- loss of business;
- loss of profits or contracts;
- loss of anticipated savings;
- loss of data;
- · loss of goodwill;
- wasted management or office time; and for any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable.

This does not affect our liability for death or personal injury arising from our negligence, nor our liability for fraudulent misrepresentation or misrepresentation as to a fundamental matter, nor any other liability which cannot be excluded or limited under applicable law.

# REGISTRATION, PERSONAL DATA AND ONLINE SHOPPING PARTNERS

You guarantee that the personal information which you provide when you register on eyelashextensionscheshire.com and its associated shopping sites is true, accurate and current in all respects. See our Privacy Policy regarding the treatment of your personal information.

When registering on eyelashextensionscheshire.com you accept and agree that your personal data provided during registration will be sent to our UK database owned by Lash Dolls by Ann. If

you do not agree to your data being held in the UK please do not register with us. Once you shop and purchase online at eyelashextensions.com, you agree to abide by our terms and conditions and privacy policy. Eyelashextensionscheshire.com may also contact you through email communication unless you opt out accordingly which you may do at any time by clicking 'unsubscribe' on your most recent email or by emailing lashdollsbyann@yahoo.com or calling +47576662268

You are responsible for maintaining the confidentiality of your account and password and taking all reasonable measures to prevent unauthorized access to your account. You accept responsibility for all activities within your account or activities that affect your password. You must contact us immediately if you believe that your password has become known to somebody else, or may be used in any way that it has not been authorised by you. If you forget your password we will reset it upon your request and send it to the email address you specified when you registered, simply contactlashdollsbyann@yahoo.com

If your personal information changes or you would like to cancel your account then please notify us by contacting us.

Lash Dolls by An and its partners and shopping sites provide access to the site on a temporary basis and reserve the right to withdraw or amend the service we provide on our site without notice and/or terminate accounts without prior notice.

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# **VIRUSES, HACKING AND OTHER OFFENSES**

You must not misuse our site by knowingly introducing viruses, Trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorized access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of-service attack.

By breaching this provision, you would commit a criminal offense under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach your right to use our site will immediately cease.

We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment,

computer programs, data or other proprietary material due to your use of our site or to your downloading of any material posted on it, or any website linked to it.

### **COMPLAINTS AND DISPUTES**

If you wish to complain about any matter please contact Customer Service on the following number (open 9am - 6pm, Monday to Friday) +447576662268 or email lashdollsbyann@yahoo.com

Your use of this Website shall be governed by English law and the parties hereto submit to the exclusive jurisdiction of the English courts.

# **ACCEPTING THESE TERMS AND CONDITIONS**

Whilst accessing this site, you are agreeing to the Terms and Conditions on the Site. If you act negligently in any of the responsibilities specified in these Terms and Conditions (including our Privacy Policy), you shall be liable for all the losses and damages that this may cause to Lash Dolls by Ann and our partners. You acknowledge and agree that these Terms and Conditions, (including our Privacy Policy) constitute the complete and exclusive agreement between us concerning your use of eyelashextensions.com

If you have any questions regarding these Terms and Conditions, please contact us:

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